

**Do you need protection services while you are in Egypt?
Are you under 18 years old and alone in Egypt without your family?
Do you need information about available support services?**

To register with UNHCR, call the Infoline at 02 2739 0400 and book your registration appointment.



In case you are in need of legal assistance, please contact IOM or United



Do you need more information about how to access services?
Approach or call PSTIC, Save the Children, or StARS.



Are you a girl needing monthly hygiene supplies?

Approach MSF to get one of their kits, when available.



Are you separated from your family and want to search for them or call them?
Visit the StARS office or call the hotline for further information.



Do you need to speak to a trusted counselor privately about any violent incident or your fears?
Approach or call Save the children, StARS, or PSTIC.



Do you have a health problem and need to see a doctor? Please approach Save the Children or IOM for further assistance.



Save the Children

IOM • OIM

Did you experience sexual violence and need support and help?

Approach MSF or CARE.



Do you need help finding a place to live?
Contact PSTIC or IOM Helplines for assistance.



If you are thinking about returning to your home country and your country is safe? Contact IOM helplines to assess your initial eligibility for registration



Do you need support with education, vocational training, and life skills training?

Contact Save the Children, StARS or IOM for



Save the Children

IOM • OIM

All help is provided for free.

All information you share is private and will not be shared without your approval.

For concerns or complaints about the care you receive, contact the helping organization directly.

Contact Information

UNHCR

Zamalek (Syrians): 5 Michel Lotfallah St., behind Marriott Hotel, Zamalek.

6th of October City (Africans / Iraqis / Yemenis): 17 Makkah Al Mokarrama St., 3rd Proximity, 7th District.

Infoline: 02 2728 5699

Daily: Arabic, English, French, Amharic, Somali, Oromo, Tigrinya

Working Hours: Sunday to Thursday
From 9:00 to 15:00



St. Andrew's Refugee Services (StARS)

Mohandessin office: 20 Damascus Street

Hotline:

Arabic, English, Tigrinya: 010 3334 8659
Arabic, English, Somali, Oromo: 010 6440 0281

Working Hours: Sunday to Thursday
From 9:00 to 17:00



Save the Children International

Maadi, 7 Golf street off El-Nady Street or

Ein Shams, 15 Ezz Eldin Mohamed Atteya Street, El Nozha ElGedeeda, Square 1329 or

Mohandessin:

6 Khan Younes Street, Mohandesin or
10 Hussein Khallaf Street (Formerly Yemen Street), Mohandesin

Hotline:

Arabic: 01033448258
Oromo: 01033448497
Tigrinya: 01033447956, 01094292288
Somali: 010 6789 4466
Nuer: 01029958162
Dinka: 01002332866

Working Hours: Sunday to Thursday
From 9:00 to 17:00

For Life Saving Medical Interventions (24/7—Anytime):

01280770146, 01280769456, 01064833320

Working Hours: Sunday to Thursday
From 9:00 to 17:00



United Lawyers

Building 114, St. no 105, 3rd Floor, Flat 8, Hadayeq El-Maadi

Phone: 011 5452 6171

Working Hours: Saturday to Thursday
From 10:00 to 18:00



MSF

Maadi: 2 St.161, Maadi.

Phone: 010 1215 9162

Emergency Hotline: 011 1708 3502

Working Hours: Sunday to Thursday
From 09:00 to 18:00



IOM

Zamalek: 47 Abou El Feda St., Zamalek.

Registration: 01033398239

Working Hours: Sunday to Wednesday
From 1:00 PM to 03:00 PM

Hotline: 01032046064

Working Hours: Sunday to Thursday
From 9:00 to 12:00



CARE

Zahraa Maadi: 7 Al Golf Street, Maadi, Cairo Governorate

Arranged appointments through the phone are mandatory

Hotline: 01120486354, 01028859666, 01028859777

Emergency helpline: (holiday and weekends): 01028062178

Working Hours: Sunday to Thursday
From 9:00 to 17:00



PSTIC

Working Hours: 24/7 (Anytime)

Emergency helplines: 010 6439 0175 / 011 0060 4002

Health helpline: 011 0078 2000

